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Vermont Gas Systems Recognizes Outstanding Employees

Three VGS Employees Honored for Commitment to Customer Service

South Burlington, Vt. – Vermont Gas Systems today recognized three employees for their commitment to outstanding customer service. The award ceremony took place during the company's Year-End Meeting at the Double Tree in South Burlington.

"Vermont Gas employees are talented, hardworking and dedicated to providing the best service to our nearly 50,000 customers," said Don Gilbert, VGS CEO. "These three individuals consistently create positive and memorable customer experiences, take an active role in professional development by increasing job skills and demonstrate a positive work ethic that inspires and motivates others."

Dan Hammond, a field services technician, was awarded the Dudley J. Taw Award for Excellence in Customer Service. Hammond is always willing to learn and improve his skills, consistently wears a smile and has an overall positive disposition. Customers continue to remark about Hammond's "professional, reliable, great attitude."

Dave Walker, right of way administrator, is the 2014 recipient of the David W. Sampson Award for Excellence in Self Improvement. Walker has a history of continuous learning throughout employment. He is currently pursuing a Bachelor's Degree in Business Management at Champlain College while juggling work and a family. He is expected to graduate in 2015.

Steve Wark, former director of communications, was awarded the company's first annual Spirit Award for Employees. Wark is known for tackling obstacles head-on without hesitation, all while maintaining a smile and positive attitude. Wark's ability to motivate others embodies the values and spirit of VGS.

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About Vermont Gas

Vermont Gas serves almost 50,000 customers in Franklin and Chittenden counties and is currently working to expand service into Addison and Rutland counties. The natural gas delivered by the Addison Rutland Natural Gas Project is safer, cleaner – and about half the cost – of the propane or oil currently used by most Vermonters, advantages that help Vermont transition toward a cleaner and more affordable energy future. The company's almost 50-year heritage for safe and reliable operations includes its award-

winning energy-efficiency programs, which reduce energy use while saving \$13 million annually for homes and businesses. For more information about Vermont Gas and the Addison Rutland Natural Gas Project, visit <u>www.VermontGas.com</u> or <u>www.AddisonRutlandNaturalGas.com</u>.

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